



EMMA C. RENNIE

REHABILITATION COUNSELOR

CONTACT

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EDUCATION AND TRAINING

**MASTER OF SCIENCE IN
REHABILITATION
COUNSELING • JUNE 2014**

State University of New York at
Buffalo

**BACHELOR OF ARTS IN
LINGUISTICS •
DECEMBER 2008**

Stony Brook University

CREDENTIALS

**CERTIFIED
REHABILITATION
COUNSELOR •
EXPIRES SEPT. 2029**

Commission on Rehabilitation
Counselor Certification (CRCC)

PROFILE

Rehabilitation Counselor with over a decade of experience in the field of vocational rehabilitation counseling.

PROFESSIONAL EXPERIENCE

**VOCATIONAL FIELD CASE MANAGER • MAY 2026 -
PRESENT**

Mitchell International - Genex Services • Wayne, PA

Provide vocational case management services in accordance with applicable state/jurisdiction workers' compensation laws and guidelines. Conduct vocational assessments and labor market research to evaluate employability, transferable skills, and return-to-work options for injured workers. Maintain active communication with claims adjusters, defense counsel, plaintiff attorneys, medical providers, and employers to coordinate services and support case resolution. Prepare vocational reports and recommendations regarding rehabilitation, job placement, and earning capacity.

**VOCATIONAL REHABILITATION SUPERVISOR • SEPTEMBER
2024 - MAY 2026**

Pennsylvania Office of Vocational Rehabilitation (OVR) • Norristown, PA

Supervised a unit of vocational rehabilitation counselors and participated in special projects/ initiatives toward the advancement of the agency's mission. Advised counselors on strategies for resolving issues with case management, conflict resolution, and service provision in accordance with agency policy and procedure. Provided technical assistance and training to local counseling staff, support staff, and agency providers on topics such as supported employment and job placement.

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VOCATIONAL REHABILITATION COUNSELOR • MAY 2015 – OCTOBER 2015; AUGUST 2021 – SEPTEMBER 2024

Pennsylvania Office of Vocational Rehabilitation (OVR) • Norristown, PA

Provided vocational counseling to students and adults with disabilities. Reviewed client's relevant medical, educational, employment, and personal information to determine service eligibility and develop a plan for employment. Coordinated vocational rehabilitation services to support a competitive employment outcome that is commensurate with client's skills and abilities. Educated clients with intellectual and developmental disabilities on their rights under Section 511 of the Rehabilitation Act. Provide Pre-Employment Transition Services (pre-ETS) to students with disabilities in accordance with the Workforce Innovation and Opportunities Act (WIOA).

VOCATIONAL REHABILITATION COUNSELOR • FEBRUARY 2017 – JULY 2021

Adult Career and Continuing Education Services – Vocational Rehabilitation (ACCES-VR) • Brooklyn, NY

Provided vocational counseling to clients with a history of substance abuse, psychiatric conditions, and physical disabilities. Reviewed client medical documentation to determine eligibility for services through comprehensive assessment of client's ability to work, ability to benefit from services, and need for services to obtain employment. Developed and implemented individualized plans for employment outlining services and criteria towards meeting client's employment goal. Served as liaison to rehabilitation programs, several NYC public schools, and entities (such Brooklyn District Attorney's office, a substance abuse treatment program, and the Brooklyn Workforce 1 Center).

VOCATIONAL EVALUATOR • OCTOBER 2015 – FEBRUARY 2017; FEBRUARY 2013 – MAY 2015

Abilities, Inc. at the Viscardi Center • Albertson, NY

Conducted diagnostic vocational evaluations for students and adults with disabilities. Assessed client's potential for competitive employment through observation of their responses to guidance and criticism, organizational skills, stamina, attendance, punctuality, flexibility, interpersonal skills, work habits and communication skills. Administered a battery of vocational assessment tools measuring interests, aptitudes, work values, academic abilities, and general employment skills. Led post-evaluation meetings to provide client and

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referring agent (such as NYS Workers Compensation Board, NYS Department of Education, and school districts in the Long Island region) with interpretation of evaluation results and recommendations.

TRAINING

VOCATIONAL REHABILITATION COUNSELOR INTERN •
AUGUST 2013 – FEBRUARY 2014

Adult Career and Continuing Education Services – Vocational
Rehabilitation (ACCES-VR) • Garden City, NY

Completed 600 supervised internship hours with ACCES-VR, supporting adults with disabilities in vocational goal development and employment planning. Assessed occupational skills, interests, and abilities; determined eligibility for services in accordance with state and federal guidelines; and conducted intakes to collect documentation and review applications. Coordinated individualized services using community resources and maintained a caseload of 35 consumers using electronic case management systems. Ensured compliance with regulatory mandates through ongoing training and gained practical insight by shadowing experienced counselors.

STUDENT PRACTICUM • SEPTEMBER 2012 – JANUARY 2013
Creedmoor Psychiatric Center • Queens Village, NY

Completed 150-hour supervised practicum providing individual and group counseling to adults with psychiatric disabilities in inpatient and outpatient settings. Facilitated weekly groups focused on goal setting, socialization, vocational preparation, and daily living skills. Delivered individual vocational counseling, administered interest inventories for career exploration, and collaborated with an interdisciplinary team in case conceptualization.